



बड़ौदा राजस्थान क्षेत्रीय ग्रामीण बैंक
Baroda Rajasthan Kshetriya Gramin Bank
(बैंक ऑफ बड़ौदा द्वारा प्रायोजित) (Sponsored by Bank of Baroda)

**Request for Proposal (RFP) For
Empanelment of Vendor for Supply, Installation
& Commissioning of Online UPS**



S. No.	Particulars	Detail
1.	Issuing date for RFP	27-05-2021
2.	Last date and time for submission	16-06-2021 up to 17.00 Hrs.
3.	Date and Time of Pre Bid Meeting	09-06-2021 11.30 Hrs.
4.	Date and Time of opening Technical Bid	18-06-2021 11.00 Hrs.
4.	Date and Time of opening Financial Bid	21-06-2021 12.00 Hrs.
5.	Place of Pre Bid meeting, submission & opening of Bids	Baroda Rajasthan Kshetriya Gramin Bank Head Office Plot no. 2343, IInd Floor, Vaishali Nagar, Ajmer, 305004
6.	Address for communication	Baroda Rajasthan Kshetriya Gramin Bank Head Office Plot no.2343, IInd Floor, Vaishali Nagar, Ajmer, 305004 E-mail : pe.ho@barodarajasthanrrb.co.in



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1. INTRODUCTION

Baroda Rajasthan Kshetriya Gramin Bank is one of the largest Rural Bank in Rajasthan with more than 862 Branches, 12 Regional Offices geographically located all across 21 Districts AJMER, ALWAR, BANSWARA, BARAN, BHARATPUR, BHILWARA, BIKANER, BUNDI, CHITTORGARH, CHURU, DAUSA, DHOLPUR, DUNGERPUR, JHALAWAR, JHUNJHUNU, KARALI, KOTA, PRATAPGARH, SIKAR, SAWAIMADHOPUR and TONK of Rajasthan.

Baroda Rajasthan Kshetriya Gramin Bank invites technically complete proposal from reputed bidder for empanelment of vendor for supply and installation of 3 KVA/5KVA Online UPS System for Our Branches/Offices.

2. SCOPE OF WORK

- Successful bidder will be empaneled for the period of 3 year.
- Successful bidder will have to Supply, installation, integration, testing, and maintenance of Online UPS System at branches/Regional Office/Head Office as per Bank requirement/ Purchase Order.
- The bank reserves the right to shift the equipment to a suitable location depending upon the need. The vendor will arrange to shift the equipment and install and commission the same.
- Vendor needs to have a co-ordination with the existing UPS vendor(s) for integrating with present UPS system.

3. ELIGIBILITY CRITERIA

- The bidder should be either Original Equipment Manufacturer (OEM) or authorized Dealer/Supplier for the Online UPS for which bidder are submitting its bid. **Product must be manufactured In India, must have office in Rajasthan. In case of authorized Dealer/Supplier, a letter of the same to from OEM must be furnished.**
- Either the Dealer/Representative on behalf of the Original Equipment Manufacturer (OEM) or OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender. If an agent submits bid on behalf of the OEM, the same agent shall not submit a bid on behalf of another OEM in the same tender for the same item/product.
- The bidder should be engaged in business of UPS in India, must have office in Rajasthan.
- The bidder should have average turnover of **Rs.2 crore** during each of the last 3 year i.e. 2017-18, 2018-19 & 2019-20 and should have earned profit (every Year) making unit. **Certified copy of audited Balance sheet for the FY 2017-18, FY 2018-19 & FY 2019-20, must be submitted along with Technical bid.**
- The Bidder Should Submit Solvency Certificate Worth ₹ 10.00 Lakh issued by any scheduled bank after 01 July 2020.**
- The bidder should have support offices/support centers/support location (Direct or through their authorized agencies) with necessary support infrastructure for maintenance in Rajasthan. Bidders have to provide a list of their support centers along with other supporting documents.
- The bidder should have supplied UPS to at least 3 Nationalized Banks/ Financial



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Institutions/Regional Rural Banks/ Reputed Private Sector Banks/ all Government (central & State) offices. The certificate from such clients to the effect that the materials supplied and installed are of good quality should be produced along with other supporting documents. The bidder should be engaged in business of UPS System in India for last 3 years.

- viii. The bidder should be able to provide efficient and effective support at all locations where the UPS System have been supplied & installed under this bid, so as to meet 24x7 service support, within maximum 24 hrs. Response time (excluding travel time). **An Undertaking to this effect should be furnished, duly signed by the authorized Signatory.**
- ix. The company/vendor shall not have been blacklisted by any Govt. Dept./Banks/ PSU/Private Bank/FI nor should their name be figured in IBA/RBI caution list after 01-04-2018. Company has to submit a affidavit on non-judicial stamp of Rs 50/- duly attested by notary in this regard. If entity was blacklisted after 01-04-2018 and again enlisted thereafter, The entity will not be qualified for this bid. Likewise entities blacklisted prior to 01-04-2018 but enlisted between 01-04-2018 to 31-03-2021 will also not qualified.
- x. The product being offered by the bidder should be ISO 9001, 14001, 45000 certified. True copy of valid ISO certificate should be submitted. The OEM Should have a Valid License from appropriate authority for manufacture UPS.

This invitation of Bids is open to all online UPS System Manufacturers (OEM) or authorized supplier/Dealer provided bidder fulfills the minimum qualification criteria as mentioned in Annexure- III.

4. BIDDING DOCUMENT

The Bidder is expected to examine all instructions, forms, terms and conditions and technical specifications in the Bidding Documents. Failure to furnish all information required by the Bidding Documents or submission of a bid not substantially responsive to the Bidding Documents in every respect will be at the Bidder's and may risk result in the rejection of its bid.

5. AMENDMENT OF BIDDING DOCUMENTS

- a. At any time prior to the deadline for submission of bids, the Purchaser may, for any reason, whether at its own initiative or in response to a clarification Requested by a prospective bidder, modify the Bidding Documents will be allowed.
- b. In order to provide prospective Bidders a reasonable time period to take the amendment, if any, into account in preparing their bid, the Bank may, at its discretion, extend the deadline for submission of bids.

6. BIDDING PROCESS

- a. For the purpose of the present job, a bidding process will be followed with the empanelment of vendor for supply installation of Online UPS System.
- b. The bidder will have to submit the Technical Bid i.e. Annexure - II, Annexure - III & Application (Annexure-I) in sealed envelope with all required document, duly super scribing "**Technical Bid**".
- c. The bidder will have to submit the Financial Bid (Annexure IV) in sealed envelope, duly super scribing "**Financial Bid**".



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- d. Both Technical Bid & Financial Bid **envelope** submit in another big sealed envelope duly super scribing **TENDER FOR "SUPPLY & INSTALLATION OF UPS."**
- e. In this stage, **TECHNICAL BIDS** will be opened and evaluated. Financial Bid will be opened only those bidders whose bid satisfying the technical requirements
- f. The bid shall contain no interlineations, erasures or over writing except as necessary to correct errors made by the Bidder, and in such case, corrections shall be duly confirmed under signature/initials of the person(s) signing the bid.
- g. **Bank reserves the right to reject the bid, if the bid is not submitted in proper format as per RFP.**
- h. **SUBMISSION OF BID**

The bidders shall duly complete the formats of Technical Bid & Financial Bid and the same will be submitted at the **Baroda Rajasthan Kshetriya Gramin Bank Head Office Plot No 2343 Second Floor, Vaishali Nagar, Ajmer(Raj).**

Bidders are also required to submit the attested copies of technical supporting/ Required documents in physical form in sealed envelopes on or before the last date and time of bid submission.

7. Bid Condition

- a- Bids once submitted will be treated as final. If any document not attached with the bid one day will be given to the bidder for submitting these related documents. No bidder shall be allowed to withdraw the bid, if bidder happens to be successful bidder.
- b- Delivery of the goods and performance of the Services shall be made by the supplier in accordance with the time schedule specified by purchaser.
- c- **If vendor fails to deliver any or all goods or perform services within stipulated time schedule, the purchaser shall, without prejudice to its other remedies under the rate contract, deduct from the ordered price, as liquidated damages, a sum equivalent to 1% of the order value for each week of delay until actual delivery of the goods subject to maximum of 10% of cost of Item.** The purchaser has right to cancel the order in case delivery is not affected within stipulated time schedule. The purchaser is entitled to withhold (deduct) from the purchase price or any other amount, which is due to vendor/supplier from this contract, or any other contract.
- d- The Bank reserves the right to carry out pre-shipment inspection by a team of Bank officials of any of the existing live installation of the supplier, referred to in the Technical Bid or demand a demonstration of the system proposed on a Representative model in the bidder's office at the cost of bidder.
- e- **Delivery period: Fifteen Days from order date.**
- f- **There shall be 100% replacement of defective UPS supplied by the vendor within warranty period in next 24 to 48 hours (Maximum) from date of defect reporting.**
- g- **Empanelled vendor will be bound to buyback old UPS or UPS Battery.**



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8. Warranty

- The Online UPS System supplied shall be under a comprehensive warranty of minimum 36 months from the date of install. During the period of warranty the vendor shall, in addition to attending to our calls for repairs/maintenance, conduct quarterly preventive maintenance and no charges shall be payable for such maintenance, including parts replaced or requiring replacement.
- The supplier shall warranty that the products supplied under the contract are of the most recent version and that they incorporate all recent improvements in design and/or features. The supplier shall further warranty from design or from any act or omission of the supplier that may develop under normal use of the supplied products in the conditions prevailing in India.
- The supplier shall, in addition, comply with the performance specified under the contract. If for reasons attributable to the supplier, these guarantees are not attained, in whole or in part, the supplier shall, make such changes, modifications, and/or additions to the Products or any part thereof as may be necessary in order to attain the contractual guarantees specified in the Contract, at its own cost and expense, and to carry out further performance test.
- The Bank shall promptly notify the supplier in writing of any claim arising under the warranty. Upon receipt of such notice the supplier shall, with all reasonable speed repair or replace the defective products or parts thereof without cost to the Bank.
- If supplier having notified fails to remedy the defects(s) within the specified period Bank may proceed to take such remedial action as may be Necessary, at the supplier's risk and any other rights which the Bank may Have against the supplier under the contracts.
- The approved vendor shall provide free maintenance services during the period of warranty.

9. निविदा की अन्य शर्तें :-

- अंतिम दिनांक के पश्चात प्राप्त एवं अधूरी व शर्तों सहित निविदा स्वीकार नहीं की जायेगी।
- निर्धारित दिनांक तक प्राप्त निविदाओं की अहर्ता व तकनीकी रूप से योग्यता की जाँच की जावेगी। बैंक द्वारा अन्य विभिन्न मापदण्डों के आधार पर तकनीकी रूप से योग्य पायी गयी निविदाओं की फर्मों की ही वित्तीय निविदा खोली जाएगी। उक्त कार्य हेतु बैंक द्वारा आवश्यक समझे जाने पर एक से अधिक फर्म को भी सूचीबद्ध किया जा सकता है।
- विभिन्न मदों के आपूर्ति आदेश बैंक की आवश्यकतानुसार दिये जावेंगे।
- बैंक को किसी भी निविदादाता की निविदा को स्वीकार करने/निरस्त व करार अवधि के मध्य समाप्त करने का अधिकार होगा इस हेतु कारण बताना आवश्यक नहीं होगा।
- क्रयादेश/सामान सप्लाई व बिल प्रस्तुतिकरण व पत्राचार आदि में डाक या अन्य कारणों से देरी हेतु बैंक उत्तरदायी नहीं होगा। मद की आपूर्ति नियत स्थान व समय पर करने की जिम्मेदारी आपूर्तिकर्ता की होगी।
- कार्य समय पर पूर्ण नहीं करने, गुणवत्ता में कमी रहने अथवा दिये गये मापदण्डों के अनुरूप आकार/प्रकार नहीं होने पर बैंक **आईटम्स** की आपूर्ति अस्वीकार कर सकता है तथा **आपूर्त आईटम को बिना भुगतान के वापस कर दिया जाएगा**। इस संबंध में बैंक का निर्णय अंतिम एवं मान्य होगा।



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7. शाखाओं की सूची बैंक की वेबसाइट www.brkgb.com पर उपलब्ध है।
8. निविदा के प्रत्येक पेज पर कंपनी/फर्म की सील एवं प्राधिकृत अधिकारी के हस्ताक्षर होने चाहिए।
9. निविदा फीस हेतु रू 2000/- का डीडी "Baroda Rajasthan Kshetriya Gramin Bank" के नाम अजमेर पर देय तकनीकी निविदा के साथ संलग्न करें। यह राशि Non – Refundable होगी।
10. अर्नेस्ट मनी के रूप में रू 300000/- का डीडी "Baroda Rajasthan Kshetriya Gramin Bank" के नाम अजमेर पर देय तकनीकी निविदा के साथ संलग्न करें। असफल निविदादाताओं की उक्त राशि वापस लौटा दी जावेगी।
11. सफल निविदादाता को सूचीबद्ध करने हेतु हमारी बैंक की किसी भी शाखा से 4 वर्ष के लिए जारी रू 3,00,000/- की सावधि जमा हमारे बैंक के साथ संयुक्त नाम से बनवाकर करार के साथ जमा करवानी होगी। इस हेतु अर्नेस्ट मनी के रूप में दिया गया डिमान्ड ड्राफ्ट समायोजित किया जा सकेगा।
12. मद की आपूर्ति क्रयादेश के अनुसार एफओआर डिलीवरी, सुरक्षित व संबंधित कार्यालय/शाखा द्वारा बताए स्थान पर करनी होगी। **आपूर्त किये जाने वाले आईटम्स** की पैकिंग इस प्रकार की होगी कि वह सुरक्षित व बगैर नुकसान के गंतव्य स्थान तक पहुंच जाए।
13. मदों की आपूर्ति पश्चात यूपीएस/इनवर्टर में संचालन संबंधी किसी प्रकार की परेशानी/आवश्यकता होने पर कंपनी द्वारा शीघ्र सहायता/आवश्यकता उपलब्ध करवायी जावेगी।
14. न्यूनतम अहर्ताओं के प्रमाण स्वरूप प्रमाण पत्र/लाइसेंस/अनुमति पत्र संलग्न किये जाने आवश्यक है।
15. उक्त निविदा बैंक द्वारा कभी भी किसी भी कारण से निरस्त की जा सकती है। इस हेतु कारण बताना आवश्यक नहीं होगा।
16. सभी विवादों का न्याय क्षेत्र अजमेर होगा।

महाप्रबंधक



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Application Form

Annexure I

**The General Manager
Baroda Rajasthan Kshetriya Gramin Bank
Plot 2343, IInd Floor,
Vaishali Nagar, Ajmer**

Sir,

Reg: Our bid for Empanelment of Vendors for supply of 3KVA/5KVA Online UPS system at various Branches/Offices of your Bank in Rajasthan as per Bank's requirement.

We submit our Bid Document with undertaking herewith.

We understand that

- 1- If our Bid for the above job is accepted, we undertake to enter into and execute at our cost, when called upon by the purchaser to do so, a contract in the prescribed form. Unless and until a formal contract is prepared and executed, this bid together with your written acceptance thereof shall constitute a binding contract between us.
- 2- If our bid is accepted, we are to be jointly and severally responsible for the due performance of the contract.
- 3- You may accept or entrust the entire work to one vendor or divide the work to more than one vendor without assigning any reason or giving any explanation whatsoever.
- 4- We hereby undertake and agree to supply & install Online UPS as per Bank's requirement and abide by all the terms and conditions including all annexure, corrigendum(s) etc. stipulated by the Bank in this RFP.

Yours faithfully

Signature of authorized Signatory

Name of Signatory:

Designation:

Seal of Company

Date:

Place:



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Annexure- II

Technical Bid Format

(FOR EMPANELLEMENT OF THE VENDOR FOR SUPPLY OF UPS)

S.No	Pre-Qualification Criteria	Compliance Yes/No
1	Name of Company, Completer Address and name of Proprietor/Partner (Attach copy of License With KYC Documents)	
2	The bidder should be either Original Equipment Manufacturer (OEM) or Authorized Supplier/Dealer. (Attach copy of relevant document)	
3	The bidder should be engaged in business of UPS System in India for last 3 years. (Attach Proof)	
4	The company/vendor shall not have been blacklisted by any Govt. Dept./Banks/ PSU/Private Bank/FI nor should their name be figured in IBA/RBI caution list after 01-04-2018. Company has to submit a affidavit on non-judicial stamp of Rs 50/- duly attested by notary in this regard. If entity was blacklisted after 01-04-2018 and again enlisted thereafter, The entity will not be qualified for this bid. Likewise entities blacklisted prior to 01-04-2018 but enlisted between 01-04-2018 to 31-03-2021 will also not qualified.	
5	The bidder should have average turnover of Rs.2 crores during last 3 years. i.e. 2017-18, 2018-19 & 2019-20 (Attach copy of Audited balance sheet)	
6	Firm/Company should have earned profit during the last three years i.e. 2017-18, 2018-19 & 2019-20. (Attach copy of Audited balance sheet)	
7	The Firm/Company Office Name and Address in Rajasthan. (Attach KYC Document)	
8	List of Authorized Service Center/Agents in Rajasthan. (Attach copy with)	
9	The bidder should have supplied UPS & INVERTORS System to at least 3 Nationalized banks/ Financial Institutions/Regional Rural Banks/ Reputed Private Sector Banks/ all Government (central & State) offices. The certificate from such clients to the effect that the materials supplied and installed are of good quality should be produced along with other supporting documents. (Attach copy of relevant document with work order)	
10	The bidder should be able to provide efficient and effective support at all locations where the equipment have been supplied & installed under this bid. So as to meet 24x7 service support, within maximum 24	



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	hour response time.	
11	The product being offered by the bidder should be ISO 9001, 14001 & 45000 certified. True copy of valid ISO certificate should be submitted. (Attach copy of Valid certificate)	
12	GST & PAN Number(Attach copy of relevant document)	
13	Solvency certificate from any scheduled bank for ₹ 10.00 Lakh	
14	Firm/Company will be agree/bound to supply the UPS, Invertor and Battery as per specification given by Bank in Attached Annexure-III and IV.	
15	Firm/Company will have to abide All the Terms and Conditions of Tender and agreement.	

Note:- The bidder has to provide all above documentary evidence along with Technical bid.

Signature of authorized Signatory

Name of Signatory:

Designation:

Seal of Company

Place :

Date :



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Annexure-III

TECHNICAL SPECIFICATIONS FOR UPS

UPS System Make: Bidder are required to quote any make of the 3 KVA/ 5KVA UPS System along with batteries make from Exide and Amron Quanta for all Branches & Offices.

specifications for 3/5 KVA

DESCRIPTION 3 KVA/5KVA UPS with Isolation transformer copper input side of ups
Topology - On-line (Standalone UPS with single set Battery Bank)
Technology - IGBT
Redundancy - Redundant capability with optional automatic redundant switch
Input Voltage-
160V to 270V
Range - 30% to + 21%
Input Frequency -
Frequency Range - 45 - 65 Hz Autosensing
Output Voltage -
Single/Three Phase output
Range - 220 - 230 VAC
Regulation - +/-1% Static, 5% for Dynamic Loads
Output Frequency -
Frequency Range - 50 Hz
Frequency Regulation - +/- 0.1% synchronized to battery
Output Wave Form - Pure Sinusoidal
Crest Factor < 3:01
Overload ratings - 105% infinite
Transfer Time (with full load) - < 0 ms
Bypass – Automatic
Noise level – less than 50dB
Efficiency - Overall at Full Load - 90% Minm.
Power Factor – more than 0.8 pf for 3 KVA and 5 KVA,
Indication - Input mains ON, System overload, Battery low, Mains fail, Inverter fault Inverter Trip, Battery Trip, Load on Battery, Load on Bypass
Alarm - Battery low, Inverter ON (Mains fail), Inverter Fault
Metering - Output Voltage, Output current



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Interface - DOS/Unix/Netware with necessary H/W and S/W
Power Management software to be compatible with Windows 98/NT/2000/XP Novel Netware Sun Solaris linux
Battery - Batteries with Back-up time to be minimum 4 hrs. with suitable rack to house batteries.
(Pls specify no. of batteries & its V/AH rating in each category)
Battery Make - Panasonic /Exide /Amron Quanta
Warranty - Three year on site on UPS and three year on site on batteries
Certification / Approvals - Any one or more International Std. Certifications viz. UL/CE/TUV/ERTL/Bureau VERITAS/SAMEER/ETDC
Safety - IEC 60950/EN 50091-1-1/UL 1778/ETDC
LED - On line, on battery, overload fault replace battery and bypass operation
Audible Alarms - On battery, Low battery, Overload etc.
Remote Monitoring/power Mgmt facility - Internal SNMP Card (Provision) for monitoring thru web remotely
Other features - Graceful server shutdown, Paging/email facility real time graphical display of power
UPS status, access should be password protected with MD5 authentication security. Should integrate with popular NMS like IBM Tivoli, HP open view. TNG unicentre etc.
Capability to add management cards (remote management, additional ports, temp/humidity monitor)
Should be able to do a Cold Start



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Annexure- IV

यूपीएस हेतु वित्तीय निविदा

1. वित्तीय निविदा हेतु न्यूनतम मापदण्ड

- 3KVA यूपीएस के लिए 9600 VAH, 5 KVA यूपीएस के लिए न्यूनतम 15600 VAH
- यूपीएस का चार्जिंग करन्ट न्यूनतम 10 प्रतिशत होगा।
- पॉवर बैकअप न्यूनतम 4 घंटे का होगा।
- प्रत्येक यूपीएस आईसोलेशन सहित स्थापित किया जाएगा।
- प्रत्येक यूपीएस एवं लगाई जाने वाली बैटरी की की वारन्टी स्थापित करने की दिनांक से 3 वर्ष की होगी।
- बैंक की आवश्यकतानुसार यूपीएस की बैट्री सहित यूनिट अथवा बिना बैटरी के यूपीएस स्थापित किया जा सकेगा।
- किसी भी ब्राण्ड/मेक/कम्पनी का यूपीएस बॉय बैंक लिया जावेगा। जिसका अलग से बॉय बैंक नोट दिया जाएगा।
- निविदा शर्तों के अनुसार यूपीएस के साथ केवल Amron Quanta or Exide की ही बैटरी आपूर्त की जाएगी।

2. वित्तीय निविदा (नवीन यूपीएस एवं बैटरी हेतु) :-

क्र. सं.	आईटम का विवरण	दर प्रति यूपीएस
1	3KVA यूपीएस के लिए 9600 VAH, Amron Quanta or Exide की बैटरी सहित यूपीएस की पूरी यूनिट	₹
2	5KVA यूपीएस के लिए 15600 VAH, Amron Quanta or Exide की बैटरी सहित यूपीएस की पूरी यूनिट	₹
3	3KVA यूपीएस बिना बैटरी के	₹
4	5KVA यूपीएस बिना बैटरी के	₹

उपरोक्त दरों में यूपीएस की लागत, ट्रान्सपोर्टेशन आदि से सम्बंधित समस्त व्यय शामिल है तथा भारत सरकार द्वारा समय-समय पर लागू दर से जीएसटी अतिरिक्त देय होगा। उक्त यूपीएस की यूनिट शाखा/कार्यालय में जाकर स्थापित की जाएगी।

3. पुराने यूपीएस की बैटरी हेतु बॉय बैंक दरें :-

क्र. सं.	आईटम का विवरण	दर प्रति बैटरी
1	12V 26 AH	₹
2	12V 42 AH	₹
3	12V 65 AH	₹
4	12V 75 AH	₹
5	12V 100 AH	₹
6	12V 120 AH	₹
7	12V 150 AH	₹
8	12V 200 AH	₹

उपरोक्त दरों में बैटरी को शाखा से ले जाने का किराया शामिल है तथा भारत सरकार द्वारा समय-समय पर लागू दर से जीएसटी अतिरिक्त देय होगा।



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4. पुराने यूपीएस हेतु दरें

क्र. सं.	आईटम का विवरण	दर प्रति यूपीएस
1	3KVA यूपीएस हेतु	₹
2	5KVA यूपीएस हेतु	₹

उपरोक्त दरों में यूपीएस को शाखा से ले जाने का किराया शामिल है तथा भारत सरकार द्वारा समय-समय पर लागू दर से जीएसटी अतिरिक्त देय होगा।

अधिकृत हस्ताक्षरकर्ता के हस्ताक्षर

हस्ताक्षरकर्ता का नाम :

पद :

कम्पनी की सील :

स्थान :

दिनांक :